

HUMANIZING WORK EARLY FEEDBACK PROCESS

Get feedback that works, minus all the awkwardness

KICKOFF

• Share the goal of the meeting, an overview of the six steps, and ask for permission to facilitate if necessary.

CONTEXT

- Creator shares:
 - What is the current state of the work?
 - How does this draft connect to larger goals?
 - What should reviewers focus on? Ignore for now?



CONTENT

- Creator shares the work with reviewers
 - This could be a live demonstration or a link to consume the content
- Give reviewers time to process the content before moving on

QUESTIONS

- Reviewers ask clarifying questions about context and content
 - Beware of opinions hiding as clarifying questions

Reviewers share what they particularly like about the current work



- Reviewers share opinions and advice
- Reviewers ask permission:
 - "I've got an opinion / advice about _____. May I share that now?"
- Not a debate, problem-solving, or decision-making step



- Creator summarizes what they heard and any key take aways
- Creator shares what they'll do with the feedback
 - Specific decisions they've made, their next steps, etc.